

ONE WAY INTERVIEW FAQS

INTERVIEW RELATED QUESTIONS

01

What is One way interview?

One-way or asynchronous interviews are pre-recorded interviews. The interviewing process is initiated using a video interview software or tool.

The recruiter sends a set of questions to candidates through email, text message, job boards, etc. Candidates record their responses and submit them for evaluation.

<https://www.jobma.com/video-interview#:~:text=Live%20video%20interviews-,One%2Dway%20interviews,video%20interview%20software%20or%20tool.>

02

What do I need to prepare before I proceed with my One Way Interview?

Please prepare the following for your one-way interview:

Laptop or Desktop. Mobile phone is not allowed.

Plain white background. If you don't have one, you may paste the ff on the wall : plain white curtain, cartolina, cloth, tarpaulin.

Ensure you have a stable and fast internet connection

Good lighting

Noise Cancellation Headset

No background noises

Test and confirm the functionality of your camera and microphone. This test will be automatically conducted before your actual interview starts.

- Please double-check that your camera and headset are correctly selected

Appropriate camera angle (eye to eye level)

Appropriate Clothing (dress professionally)

Use the Jobma-recommended Chrome (latest version)

03

What should I wear for a one-way interview?

Dress professionally as you would for an in-person interview. Even though it's recorded, your attire contributes to the first impression you make.

04

Can I redo the interview part if I'm unsatisfied with my answers?

Unfortunately, retakes will not be permitted, as we want to ensure the authenticity of our applicants.

INTERVIEW RELATED QUESTIONS

05

**What if the timer is not enough for my answer to each questions?
Can I report it to the admin and submit another video?**

When answering each questions you have to be mindful of the timer and make sure to give all your best in answering each questions. The first video you will submit will be considered as your entry.
Tip: Make it simple and direct to the point.

06

Is there a practice interview before I proceed with the actual One way interview?

Yes, we strongly recommend that you complete the practice interview first to become familiar with the one-way interview platform. The practice interview will be available once you click the link for your one-way interview on the Weblio PH site.

The practice interview will appear once you click the link of your One way interview in the Weblio PH site.

07

Can I screen record my answers in a one-way interview?

No, you should not screen record your answers during the one-way interview. Doing so may violate data privacy policies, as the interview platform or the company may have specific terms and conditions regarding the recording and sharing of interview content.

Additionally, screen recording could compromise the confidentiality of the interview process. It's important to respect the privacy guidelines set by the company and use the interview platform as intended.

08

How much time will I have to answer each question?

You will have 1 minute to respond to each video question and 30 seconds for the multiple-choice questions.

TECHNICAL RELATED QUESTIONS

01

Before entering the interview page, I typed my name with my middle initials with a period in it. Now it's taking time to load.

When entering your name, please use letters only and avoid symbols like periods, as the platform does not accept them.

02

I accidentally closed the interview page, what do I do?

If you closed the interview page or the app by mistake, don't worry about it. Follow these steps to resume your interview

Return to the Weblio PH site where you accessed the link.
Click on the link to resume your interview from where you left off.

03

My interview page is frozen.

A frozen interview page can be irritating. You can fix the issue by implementing these suggestions:

Ensure a strong and stable internet connection before the interview.
Update your browser to the latest version to fix compatibility issues.
Close other programs and tabs to prevent device slowdown.
If the page freezes, try refreshing and resume the interview from where you left off.

04

Accidentally submitted my interview.

If you accidentally submit your interview, you have two options:

Wait for the Weblio PH's feedback, or
Inform us by sending an email to : recruit-support@weblio.com.ph

05

I am getting an "Internal server error" when I open my interview link.

Refresh the page.
Ensure you have a fast and stable internet connection.
If the issue persists, consider connecting to a different network.

TECHNICAL RELATED QUESTIONS

06

What if I want to change my microphone and camera settings during system check and interview?

Everytime you change the mic and camera settings of your device the page will refresh and you will have to start again from the beginning of the one way interview platform
It's better to make sure that you have fix your settings before proceeding.

07

I can't see myself on the screen.

If you can't see yourself on the screen, please check these things:

Close any other apps that might be using the webcam (Skype, Facetime, etc.).
Close any duplicate interview links that might be open.
Try refreshing the page or closing the window and then reopening the interview link.
If prompted, allow access to your Camera and Microphone.
Consider opening the link in an Incognito window.
If the issue persists, reach out to our support team for assistance via live chat.

08

My audio wasn't recorded in the practice question.

If you can't hear any audio while reviewing your practice questions recordings, ensure no other program is open that can use your microphone, including Skype, Microsoft Teams, etc.

09

I cannot hear my audio when I tried the playback of my practice interview.

If you've recorded a response but are unable to hear your audio when trying to playback, go through these steps:

Check your microphone and see if it's unmuted.
You should also verify that your computer's volume is active.
Running a quick microphone test can also help. Use this link <https://mictests.com> to confirm its functionality.
You can try using any other headphones.
In case the issue persists, switch to a different computer or make use of the Jobma mobile application.

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I am unable to view the tutorial video, the play button is not active or doesn't work.

Check if you have a stable internet connection. Try to load other web pages or videos to ensure your internet is working properly.